

Tungasuvvingat Inuit

Multi-Year Accessibility Plan

Tungasuvvingat Inuit (TI) strives to meet the needs of its employees and clients with disabilities and is working hard to remove and prevent barriers to accessibility.

TI is committed to fulfilling our requirements under the Accessibility for Ontarians with Disabilities Act. This accessibility plan outlines the steps TI is taking to meet those requirements and to improve opportunities for people with disabilities.

Past Achievements to Remove and Prevent Barriers

Customer Service, Information and Communications and Employment Standards

TI has remained in compliance with the above standards under the AODA

For more information about the standards visit ontario.ca/accessibility.

Strategies and Actions

Moving forward, TI will strive to meet/continue to meet the requirements of the Accessibility for Ontarians with Disabilities Act and to remove and prevent barriers to people with disabilities.

Customer Service

TI is committed to providing accessible customer service to people with disabilities. This means that we will provide goods and services to people with disabilities with the same high quality and timeliness as others. We will do this by providing ongoing training to staff and adjusting our services based on client and staff feedback.

Information and Communications

TI is committed to making our information and communications accessible to people with disabilities. We will do this by providing information on our website, our corporate Facebook page and in print at our program locations, and by responding to individual requests for information in accessible formats when requested. We will work with those with disabilities to explore ways in which we can be sure that the information is accessible.

Employment

TI is committed to fair and accessible employment practices. We will do this by ensuring that every career opportunity posting includes the statement "Accommodations for applicants with disabilities is available upon request". We will work with employees on all aspects of accommodation in the employment context and maintain and communicate updated, comprehensive employment accommodation policies.

Training

TI is committed to providing training in the requirements of Ontario's accessibility laws and the Ontario Human Rights Code as it applies to people with disabilities. We will do this by deploying this training to all new hires and volunteers as soon as they are engaged with us in serving our clients.

Design of Public Spaces

TI will meet accessibility laws when building or making major changes to public spaces.

TI will put procedures in place to prevent service disruptions to the accessible parts of our public spaces.

Procedures will include preventative and emergency maintenance that will be conducted as soon as is practicable under the circumstances. In this instance, maintenance personnel will be instructed to immediately make necessary modifications/repairs so that access to those with disabilities is possible. In the event that such remedial measures may result in significant delay to access, TI will, in the interim, arrange for alternate solutions to best meet the need of its clients. Alternate solutions may, in part, consist of providing services at alternate locations, providing services in alternate formats and/or rescheduling services so that they can be delivered without significant compromise.

For More Information

For more information on this accessibility plan:

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Standard and accessible formats of this document are free on request