Career Opportunity
Internal/External

**Resolution Health Support Worker**
Full-time, term ending March 31, 2018*
*Extension of employment term is a possibility

Tungasuvvingat Inuit’s (TI) purpose is to empower and enhance the lives of Inuit. Since 1987, TI has been operating in Ottawa as a community-based counseling and resource centre.

**Role Summary**
The Resolution Health Support Worker provides cultural and emotional support that will assist former Inuit Indian Residential Schools (IRS) students and their families to safely address issues related to the negative impacts and legacy of Residential Schools as well the disclosure of abuse during the Settlement Agreement process.

**Responsibilities**

- Provides weekly counselling services to individuals, couples, groups, and families
- Completes client assessments and develops treatment plans
- Maintains and monitors client progress records
- Writes client progress reports/letters for court, social services or other community agencies
- Participates in clinical team meetings
- Provides referrals to services within TI or outside the scope of TI
- Supports clients through the Independent Assessment Process (IAP)
- Support clients to access N numbers through Non-insured Health Benefits for medical, dental and vision care
- Develops and facilitates a support group for residential school survivors and their families
- Coordinates outings for residential school survivors
- Research and develop material/resources for group activities in support of survivors and families
- Attends and provides emotional support to residential school survivors at events, meetings, conferences. Conducts outreach activities at these venues
- Promotes activities and services using social media and other means
- Participates on local, provincial and national committees
- Participate in IRS team meetings
- Participate at Health Canada National training conferences
- Record client notes
- Write progress reports, letters, etc. for legal, social, health services and/or other agencies
- Collect and prepare statistical information for reporting purposes
- Assist in program evaluation activities
Utilize Inuit Qaujimajatuqangit (IQ) principles and other Inuit traditional teachings for healing and counseling purposes

Education and Experience

- Social Service Worker Degree or equivalent in education, training and experience
- Minimum 2 years’ experience in community-based human services
- CPR, Crisis Intervention and Prevention, Suicide Intervention and Prevention skills and training, Food Handling and Preparation and other relevant certifications

Knowledge, Skills and Abilities

- Thorough knowledge of individual, family, group and crisis counselling methods
- Ability to deal with life-threatening situations if required
- Proficiency in the use of computers for word processing, spreadsheets, e-mail and Internet
- Fluency in English is required. Ability to converse in Inuktitut is essential
- Knowledge of the legacy of Residential Schools
- Experience in individual counseling and group facilitation
- Self-starter; ability to initiate, develop and deliver programming
- Knowledge of community resources
- Knowledge of Inuit culture and values
- Valid Driver’s license without restrictions and own reliable vehicle are definite assets
- Provide a satisfactory police records check for the Vulnerable Sector and maintain it
- Proven good attendance record and able to maintain it to meet the program’s needs
- A positive attitude and healthy work life balance and collegial working environment and exemplifying IQ

Working Conditions

- The Resolution Health Support Worker works in a comfortable office environment, with steady interaction with clients and staff
- Potential exposure to crisis and risk situations
- Varying work schedule including occasional evening and weekend work when required
- Occasional travel outside the city is required.

Deadline for applications is June 9, 2017

To apply, please submit your resume and cover letter to careers@tungasuvvingatinuit.ca

Preference in hiring will be given to qualified Inuit candidates, applicants are encouraged to self-identify. The applicant hired for this position will be required to obtain a vulnerable sector police records check, with results acceptable to TI. We thank all interested candidates in advance, but unfortunately, we are only able to respond to those selected for an interview.

Accommodation for applicants with disabilities is available upon request.